

Seat No. : 1121

NL-107

November-2017

B.B.A., Sem.-V

CC-303 : Organizational Behaviour - I

Time : 3 Hours]

[Max. Marks : 70

1. (a) Discuss the contributing disciplines to the field of organizational behaviour. 7
OR
Discuss the objectives of organizational behaviour.
- (b) Discuss the forces affecting the nature of modern organizations. 7
OR
Distinguish between supportive and custodial models of organizational behaviour.
2. (a) Explain in detail shaping as a managerial tool. 7
OR
Write a note on perception and selective perception.
- (b) Discuss the major personality attributes influencing organizational behaviour. 7
OR
Discuss the biographical characteristics that influence individual behaviour.
3. (a) Discuss the sources and significance of status. 7
OR
Explain the skills required in effective team building.
- (b) Discuss brain storming as a group decision making technique. 7
OR
Write notes on the following :
(i) Virtual team
(ii) Problem solving team

4. (a) Discuss matrix organization in detail: 7
OR
What is organizational development ? Discuss its benefits.
- (b) Discuss various types and reasons for resistance to change. 7
OR
Discuss the bases of power and power tactics.
5. Answer the following : 14
- (i) State the limitations of organizational behaviour.
 - (ii) Draw the complete pay pyramid.
 - (iii) Define organizational behaviour.
 - (iv) Any two characteristics of autocratic model of organizational behaviour.
 - (v) What is job-satisfaction ?
 - (vi) Define Learning.
 - (vii) What is role ?
 - (viii) What are emotions ?
 - (ix) Any two merits of nominal group-decision making technique.
 - (x) What is a self-managed team ?
 - (xi) Define Change.
 - (xii) Mention the stages of Group development.
 - (xiii) State any two limitations of organizational development.
 - (xiv) Any two methods to implement change successfully.