

Seat No. : _____

NK-112

November-2013

B.B.A., Sem.-V

CC-303 : Organisational Behaviour – I

Time : 3 Hours]

[Max. Marks : 70

1. Answer the following :

14

- (i) Define Organizational Behaviour.
- (ii) State the objectives of Organisational Behaviour.
- (iii) Mention the various models of Organisational Behaviour.
- (iv) What is Job Satisfaction ?
- (v) What is Personality ?
- (vi) State the biographical characteristics that build the foundations of Individual Behaviour.
- (vii) State any four sources of status.
- (viii) Define a Group.
- (ix) What is a Problem Solving Team ?
- (x) Mention the various bases of Power.
- (xi) State the types of resistance to change.
- (xii) Mention any four benefits of Organizational Development.
- (xiii) State any 3 limitations of Brain Storming.
- (xiv) Define Learning.

2. (a) Discuss the forces affecting the nature of Modern Organisation. **7**

OR

Distinguish amongst any two models of Organizational Behaviour.

(b) What are the contributing disciplines to the field of Organizational Behaviour ? **7**

OR

Draw and discuss the complete pay pyramid.

3. (a) Explain in detail shaping as a Managerial Tool. **7**

OR

Discuss the various types of Attitudes in detail.

(b) Explain the major personality attributes influencing Organizational Behaviour. **7**

OR

Discuss the biographical characteristics influencing Individual Behaviour.

4. (a) Discuss the five stage model of group development. 7

OR

Write a note on Role.

(b) Explain the skills used in effective team building. 7

OR

Discuss brainstorming as a group-decision making technique.

5. (a) Discuss Matrix Organisation in detail. 7

OR

Discuss the bases of power and power tactics.

(b) Draw and explain Levin's three step model of Change. 7

OR

What is Organisational Development ? Discuss its limitations.
