

N14-119

November-2014

B.B.A., Sem.-V

CC-303 : Organisational Behaviour-I

Time : 3 Hours]

[Max. Marks : 70

1. (a) Discuss the objectives of organisational behaviour. 7
OR
Write a note on any two models of organisational Behaviour.
- (b) What are the limitations of organisational behaviour ? 7
OR
Discuss how people-structure-technology environment affect organisations.
2. (a) Write notes on : (i) Perception (ii) Values (iii) Emotions 7
OR
Discuss biographical characteristics influencing individual behaviour.
- (b) Discuss laws of control, Pro-active personality and Machiavellianism as personality attributes. 7
OR
Explain the various types of attitudes in detail.
3. (a) Discuss the sources and significance of status. 7
OR
Write notes on problem-solving and self-managed teams.
- (b) Discuss nominal group technique of decision-making. 7
OR
Explain the stages of group development.
4. (a) Discuss various types and reasons for resistance to change. 7
OR
What are the benefits of organisational development ?
- (b) Write notes on virtual and boundryless organisations. 7
OR
How to implement change in an organisation successfully ?

5. Answer the following :

- (1) Only draw complete pay pyramid.
- (2) State any two disciplines to the field of Organisational Behaviour.
- (3) Define organisational behaviour.
- (4) Mention shaping techniques for moulding behaviour.
- (5) Define learning.
- (6) What is personality ?
- (7) What is role ?
- (8) State any two merits of brainstorming.
- (9) Mention the skills used in team-building.
- (10) State any two power tactics.
- (11) What is organisational development.
- (12) State the steps of change.
- (13) Mention any two characteristics of Type-A personality.
- (14) Define a group.