

**OC-104**

October-2019

**B.B.A., Sem.-V**

**CC-303 : Organisational Behaviour-I**

Time : 2.30 Hours]

[Max. Marks : 70

1. (A) Write the following :

- (1) Discuss the Supportive Model of OB in detail. 7
- (2) Write a Note on Limitations of OB. 7

**OR**

- (1) Discuss the factors affecting nature of modern organisation.
- (2) Explain the Complete Pay Reward Pyramid in detail.

(B) Do as Directed : (Any **Four** out of Six) 4

- (1) \_\_\_\_\_ is the base for Autocratic Model. 4  
(Authority, Economic Resources, Partnership)
- (2) \_\_\_\_\_ is the study of People in relation to their fellow human beings.  
(Sociology, Psychology, Social Psychology)
- (3) Custodial Model is completely outdated. (True/False)
- (4) Other Payments such as Holidays, Vacations or Layoffs are known as  
(Sacrifice Reward, Non-Work Reward, Service Reward)
- (5) OB can Describe, Understand and Predict Human Behaviour but it cannot  
Control the Human Behaviour. (True/False)
- (6) \_\_\_\_\_ is understanding, prediction and management of human  
behavior in the organisation.  
(Organisational Behaviour, Organisational Management, HRM)

2. (A) Write the following :

- (1) Explain in detail 'Shaping as a Managerial Tool'. 7
- (2) Discuss the various types of Attitudes related to OB in detail. 7

**OR**

- (1) Explain the major Personality Attributes influencing Organisational Behaviour.
- (2) Write a Note on Perception. Discuss Selective Perception in detail.

(B) Do as Directed : (Any **Four** out of Six) 4

- (1) \_\_\_\_\_ is the relatively permanent change in the behavior that occurs  
as a result of experience. (Perception, Learning, Attitude)
- (2) \_\_\_\_\_ has classified values into Two Groups.  
(Milton Rokeach, Stephen Robbins, Peter Drucker)

- (3) Person with \_\_\_\_\_ Personality are always moving, walking and eating rapidly. (Type-A, Type-B, Risk Takers)
- (4) "Values contain a Judgmental Element." (True/False)
- (5) \_\_\_\_\_ is Evaluative statements - either Favorable or Unfavorable - concerning people, objects, events. (Attitude, Personality, Perception)
- (6) \_\_\_\_\_ is the time duration of a job which one person holds. (Tenure, Job Rotation, Job Description).

3. (A) Write the following :

- (1) Discuss the Five stage model of group development in detail. 7
- (2) What are the Sources and Significance of Status ? 7

OR

- (1) Explain the Types of Team with Effective Team Building Skills
- (2) Brainstorming - A very effective Group Decision Making Technique - Discuss.

(B) Do as Directed. (Any Three out of Five) 3

- (1) Group is the one where members don't share common goal. (True/False)
- (2) \_\_\_\_\_ decision making technique gives equal opportunity to all members for participation. (Brainstorming, Nominal Group)
- (3) Role \_\_\_\_\_ are the ways others believe that one should act in a given situation. (Expectations, Conflict, Ambiguity)
- (4) \_\_\_\_\_ is the socially defined Rank or Position of a person in society. (Status, Role)
- (5) \_\_\_\_\_ teams uses computer technology to unite physically scattered members to achieve the goals. (Virtual, Cross functional, Self managed).

4. (A) Write the following :

- (1) Discuss three step model of Change in detail. 7
- (2) Discuss the bases of power in detail. 7

OR

- (1) Discuss Matrix Organisation in detail.
- (2) What is Organisational Development ? Discuss its limitations.

(B) Do as Directed. (Any Three out of Five) 3

- (1) \_\_\_\_\_ has given the Three Step Model of Change. (Kurt Levin, Stephen Robbins, Niharika Vohra)
- (2) Power is the capacity of One person to influence Other. (True/False)
- (3) Boundryless Organization is extremely rigid. (True/False)
- (4) \_\_\_\_\_ power resides in leaders, formal authority and position which he holds. (Legitimate, Coercive, Expert)
- (5) \_\_\_\_\_ is a planned intervention and change to improve organisational effectiveness and employee well-being. (Organizational Behavior, Organizational Development, Change)